



Carrier Submission Options

Carrier	Paper Submission	Electronic Submission	Time Allotted	Portal Link	Email/Fax/Mail	Additional Notes
Aetna	Yes	Yes	24 Hours	Ascend mobile enrollment app Request access to the app through Aetna's Broker Portal. Must be ready to sell to access.	MedicareEnrollmentTransactions@aetna.com Fax: 1-866-441-2341 or 1-888-665-6296	Aetna accepts fax, email, and standard mail applications.
BlueCross BlueShield of Western NY	Yes	Yes	24 Hours	AllRep.com (S.A.M. Portal) BCBSWNY Portal	N/A	All BCBSWNY applications must be submitted directly to Care Value via S.A.M <u>and</u> through carrier portal.
EnvisionRx	Yes	Yes	24 Hours	EnvisionRx Online Enrollment	Fax: 1-844-293-4756	Apps can be sent via Overnight Mail at the agents expense. There are no mobile apps available.
Excellus/Univera	Yes	Yes	24 Hours	AllRep.com (S.A.M. Portal) Excellus Portal Univera Portal	N/A	All Excellus/Univera applications must be submitted directly to Care Value via S.A.M <u>and</u> through carrier portal.
Fidelis	No	Yes	24 Hours	Fidelis Online Enrollment Tool AllRep.com (S.A.M. Portal)	N/A	To ensure that commissions are paid, agents must also submit their Fidelis applications via S.A.M.
Humana	Yes	Yes	24 Hours	FastAPP Online Enrollement Tool MAPPA/iMAPPA	Fax: 877-889-9936	Enrollment applications must be received within three days of the signature date to meet CMS processing guidelines.

SilverScript	Yes	Yes	24 Hours	SilverScript Agent Portal SRx mobile enrollment app	enrollmentverification@caremark.com	Please note that you must put the same Agent ID that you used to log in to the Enrollment Portal on the paper enrollment form.
Today's Options	Yes	Yes	24 Hours	Universal American Portal EASE mobile enrollment app	Fax: 1-866-856-5849	The EASE application can be downloaded to a mobile device through the agent portal.
UnitedHealthcare	Yes	Yes	24 Hours	UnitedHealthcare Portal LEAN mobile enrollment app	mrenrollment@uhc.com (Email PHD@uhc.com first to request access)	Beginning in 2018 UHC may charge an administrative fee for paper app submissions.
WellCare	Yes	No*	24 Hours	N/A	Fax MA: 866-473-9124 Fax PDP: 866-388-1521 (Only fax 1 app at a time.)	*Electronic enrollments are done through personalized URLs given to the beneficiary ONLY. No agent can be present.

All business submitted to CareValue™ for processing needs to be sent via Secure New Business Upload Feature (S.A.M). The Secure Application Manager is available on CareValue.com once logged into [AllRep](#) under My Business on the dashboard. For more details call new business **855-888-8326**.

In the event that a carrier portal is down, agents can submit their business via the Secure Application Manager (S.A.M).

Please note that agents should keep copies of paper applications for ALL Online/digital enrollments and upload copies of paper apps to SAM for secure storage.